



2020

VIP Guide

VIP TICKETING OPTIONS

VIP GOLD

PRICE BREAKS:

- RENEWAL: \$475.00
- TIER ONE: \$500.00
- TIER TWO: \$525.00
- TIER THREE: \$550.00
- TIER FOUR: \$575.00
- GATE: \$630.00

WHAT'S INCLUDED?

VIP Gold: Includes (1) 3-Day VIP Admission Pass into the Concert Grounds for the Weekend. Also includes, VIP parking, up-front picture taking at your leisure, a permanent bench seat in the closest sections to Main Stage, permanent bathrooms, mouth-watering lunch and dinner served daily at the Country Fest Cafe. Enjoy inclusive various all-you-can-drink beverages

including beer, bottled water, iced tea, milk, coffee, and soft drinks, as well as a convenient cash bar for those who prefer cocktails. Does not include access into the campgrounds. When adding to your cart, choose between one wristband for the entire weekend or one wristband for each day.

VIP

WHAT'S INCLUDED?

VIP: Includes (1) 3-Day VIP Admission Pass into the Concert Grounds for the entire festival. Also includes, VIP parking, up-front picture taking at your leisure, a permanent bench seat, permanent bathrooms, mouth-watering lunch and dinner served daily at the Country Fest Cafe. Enjoy various all-you-can-drink beverages, including beer, bottled water, iced tea, milk, coffee, and

soft drinks, as well as a convenient cash bar for those who prefer cocktails. Does not include access into the Campgrounds. When adding to your cart, choose between one wristband for the entire weekend or one wristband for each day.

PRICE BREAKS:

- RENEWAL: \$425.00
- TIER ONE: \$450.00
- TIER TWO: \$475.00
- TIER THREE: \$500.00
- TIER FOUR: \$525.00
- GATE: \$580.00

FAQs

Q: I have a food allergy. How do I know certain foods are safe for me to eat?

A: If you have any questions about certain foods, please ask to speak to the chef in VIP. Our caterers are happy to accommodate any specific allergy needs you have.

Q: Can I switch my 3-Day VIP wristband into three individual daily wristbands?

A: This option must have been selected as you place the initial order. This option cannot be switched after the order is placed. Also, please be aware that there is an \$8 fee with each wristband, so individual daily wristbands total \$24 in fees.

Q: Is parking included?

A: Yes! You will not, however, be receiving a parking pass in the mail with the rest of your order. Simply show your VIP wristband to the Gate Attendant when you arrive to the festival, and they will give you your parking pass.

Q: Do I have to purchase a VIP Campsite, or can I purchase an electric or general admission one instead?

A: You do not. If you would like to camp in electric or general camping, you are more than welcome to choose from any of those available sites.

Q: What are the VIP Bathrooms like?

A: VIP have the only permanent bathrooms on any of the Country Fest grounds. They are air-conditioned and are located on the far North end of the VIP Café tent within the concert grounds.

Q: Am I allowed to take photos up by the stage?

A: Yes, as long as you don't take too much time up front, impeding others' vision. Please take a photo and head back to your seat as soon as possible. Security will be around to ask you to head back to your seat, as well. Please note: no photo, video, or audio recording equipment (no detachable lenses, tripods, big zooms or commercial-use rigs) aside from cell phones are allowed.

Q: Do I have to stay in my assigned seat?

A: Yes, no questions asked.

Q: How do I get into the pit?

A: Those are Pit Passes that are an addition to your VIP ticket. They are available to any fest patron and can be purchased for individual artists or for the whole weekend online or at the VIP Booth on-site.

Q: How do I go about renewing my VIP seat?

A: Please see the renewals section in this guide on page 5.

CAMPING



WHAT'S INCLUDED?

VIP Camping: Includes (1) campsite in the VIP section of the campgrounds, located in the first few rows within the North Campgrounds (across the street from the concert grounds). Please note these campsites DO NOT have electricity. Remember that all campsites include (1) Parking

Pass (for your vehicle), (1) Camper Pass (for whatever you will be sleeping in), and (1) Campground Access Pass. Only one vehicle, one sleeping unit (tent, RV, etc.), and up to six people are allowed on one campsite.

PRICE BREAKS:

RENEWAL: \$95.00
 TIER ONE: \$95.00
 TIER TWO: \$105.00
 TIER THREE: \$115.00
 TIER FOUR: \$125.00
 GATE: \$150.00

*You May Also Choose From Electric or General Camping.
 The Choice is Yours!*

RENEWALS

Q: Where can I renew my VIP Seat?

A: You can renew over the phone by calling our office (Dates to be announced) before Country Fest 2020 or at the VIP Booth, located next to Radio Row in the Concert Grounds, Wednesday through Friday of Country Fest.

Q: What are the VIP Booth Hours?

A: VIP Booth Hours are Wednesday from 6:00PM-9:00PM. Thursday from 11:00AM-11:00PM. Friday from 11:00PM-9:00PM. Saturday from 3:00PM-9:00PM.

Q: When can I Renew my Country Fest Seats for 2021?

A: We will be opening phone renewals for Country Fest 2021 prior to Country Fest 2020. Renew before Country Fest so you don't have to waste time standing in line. During the renewal process, you can request moving up rows closer to the stage or closer to the aisle. Staff will begin moving seats as requested (if better seats are available) on Saturday, June 27, 2020, beginning with Row 1, to Row 2, Row 3, moving back. At 3:00PM, all open VIP seats will be available for purchase.

Q: When do I have to renew my VIP Seats by?

A: You must renew your tickets by Friday at 9:00PM.

Q: What happens if I don't renew my seats on time?

A: Those tickets not renewed by Friday, June 28 at 9:00PM will become available for the public to purchase at the VIP Booth at 1:00PM on Saturday, June 29, 2020.

Q: I am no longer able to come to Country Fest and would like to put my seats in someone else's name. Is that possible?

A: The only way you are able to put tickets into someone else's name is if they are an immediate family member. You may not give transfer to friends or distant relatives. You must be able to show proof of immediate family members at the VIP Booth when you renew your tickets. Proof includes drivers' licenses and marriage certificates.

Q: Can I purchase my campsites with my tickets, or just my Reserved Lawn Seats?

A: You are able to renew all your campsites along with your reserved lawn seats, as well as grab any additional Camp Access Passes and parking that you may need. If you want to get any additional campsites, though, you will need to purchase those after our Club Card sales in the fall.